

EXAMPLE MOVING & STORAGE

1 Main Street, Any town, NJ 00000 Phone 800-555-1212 License #PC000000

Sample Customer Advisory Notice

If your company uses Owner-Operators for a local move, you are required to provide written notice to the consumer before the move starts, provide the name of the OO and that the public mover will be responsible for all claims, and contact info for the DCA. This is sample form for movers that use OO; Please revise to your own preference. A complete copy of NJ Statute 45:14D-1 is on the DCA website or contact our office

Customer Name:

Address:

City, State, zip:

Date:

Dear Customer;

Thank you for contracting with our company for packing and or moving services as previously estimated. Your move is scheduled to be performed by our company for the following dates: We will be packing your shipment on _____, loading the moving truck on _____, and delivering your shipment on _____.

Please be advised that your move will be handled by one of our competent owner-operators; please be assured that no changes have been made to your contract or the estimated charges.

An "Owner-operator" means a person who owns, leases or rents one or more motor vehicles and who uses the vehicles to provide mover's services for a contracting public mover. Please be assured that 'Example Moving & Storage' is your public mover and remains liable for all moving services. Our experience has shown that owner-operators are very responsible individuals that provide quality service.

The owner-operator that has been assigned to your move is:

Name: _____

He will be handling (Note; add one of these statements or customize) All packing and moving services (or) Moving services only.

If you have any questions about your move, please call our customer service representative assigned to your move, _____.

If you have questions regarding using owner operator, you can call the Division of Consumer Affairs at 973-504-6200 or email them at AskConsumerAffairs@dca.lps.state.nj.us)

Sincerely
